

ARE YOU READY TO WEATHER A STORM?

If you take the time to prepare in advance of any extreme weather, you will be better prepared to weather a storm.



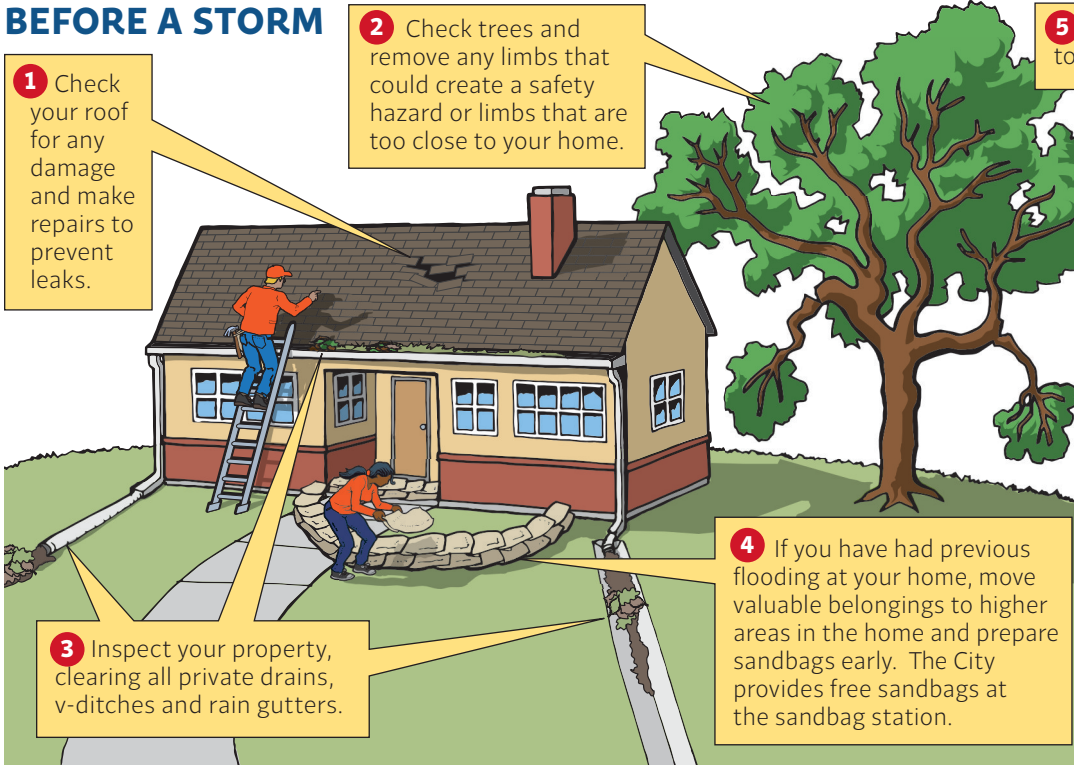
BEFORE A STORM

1 Check your roof for any damage and make repairs to prevent leaks.

2 Check trees and remove any limbs that could create a safety hazard or limbs that are too close to your home.

5 Review your flood insurance policy to ensure you have adequate coverage.

6 Create a family emergency plan (a list of key contacts, an evacuation plan, a safe place to meet family members and an emergency kit with water, food, first aid and a flashlight) to make sure everyone is on the same page.



3 Inspect your property, clearing all private drains, v-ditches and rain gutters.

4 If you have had previous flooding at your home, move valuable belongings to higher areas in the home and prepare sandbags early. The City provides free sandbags at the sandbag station.

The Operations Services Department storm preparation consists of:

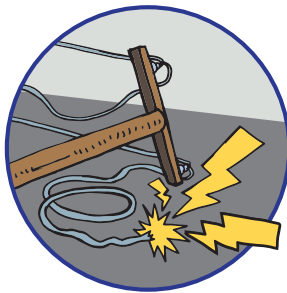
- Inspecting and mitigating the "hot spot" areas in town.
- Inspecting and cleaning out storm drains of any debris. The Leaf Pickup program (runs seasonally from November-January) is designed to help keep debris out of storm drains.
- Inspecting waterways to ensure they are clear of any obstructions, 24-48 hours in advance of a possible storm.

DURING A STORM

• Stay away from storm drain channels and areas subject to sudden flooding.



• Do not attempt to cross a flowing stream. Even shallow water can sweep you off your feet.



• Stay away from downed power lines and electrical wires. Report downed electrical lines to PG&E.



• Do not drive through flooded streets and avoid leaving the home unless you need to.

AFTER THE STORM

• Report downed power lines and electrical lines to PG&E.

• Inspect your property and take photos of any damages.

To report any flooding or hazards, please contact the following:

During Normal Business Hours
(Monday-Friday from 7 a.m. - 3:30 p.m.)

Operations Services Center
925-931-5500

Non-Business Hours

(after 3:30 p.m., weekends and holidays)

Pleasanton Police Department
925-931-5100

For downed electrical or power lines:
PG&E 1-800-743-5000

Sandbag Station

Operations Services Center

3333 Busch Road Hours:
Sand & bags available 24/7

FREE bags and sand are available for residents to fill their own sandbags at the Operations Services Center. Please bring your own shovel.

