Program Administration

Alameda County Rent Review: 510-581-9380

Albany Rent Review: 510-581-9380

Concord Rent Stabilization/Just Cause Ordinance: 510-581-9380

Emeryville Residential Landlord/ Tenant Relations Ordinance: 510-581-9380

City of Larkspur Rent Stabilization/Just Cause Ordinance: 510-581-9380

Union City Rent Review and Eviction Harassment Ordinance: 510-581-9380

CONTACT@ECHOFAIRHOUSING.ORG

#### **Contact Us**

Hayward Office 510-581-9380

Livermore Office 925-583-5992

Monterey Office 831-566-0824

Oakland Office 510-496-0496

Toll Free 855-ASK-ECHO (855)-275-3248

contact@echofairhousing.org www.echofairhousing.org



Housing Counseling Services for Alameda, Contra Costa, and Monterey Counties

# FAIR HOUSING SERVICES

Counseling Investigation Enforcement

TENANT/LANDLORD SERVICES Counseling Dispute Resolution

RENTAL ASSISTANCE PROGRAM Deposit Assistance Delinquent Rent Assistance

HOME BUYER EDUCATION Classroom Learning

PRE-PURCHASE COUNSELING Personalized Learning

SHARED HOUSING/HOMESEEKING Housing Search Assistance

WWW.ECHOFAIRHOUSING.ORG

# Fair Housing Counseling & Education

Alameda, Berkeley, Concord, Hayward, Livermore, Monterey, Oakland, Pittsburg, Pleasanton, Salinas, San Leandro, Seaside, Union City, Walnut Creek,Alameda, Contra Costa & Monterey County

ECHO Housing investigates reports of housing discrimination, complaints, conducts rental audits and provides educational workshops to tenants and property owners.

## Home Buyer Education

Alameda County, Contra Costa County and Monterey County

ECHO Housing assists potential homebuyers by providing individual and classroom training regarding credit counseling, homeownership incentives, home buying opportunities and predatory lending.

### Tenants Rights Counseling & Mediation

Alameda, Concord, Hayward, Livermore, Monterey, Pittsburg, Pleasanton, Salinas, San Leandro, Seaside, Union City, Walnut Creek, Alameda, Contra Costa & Monterey County

ECHO Housing provides information and mediation for tenants and property owners/managers. The primary objective is to build awareness of housing laws to preserve Housing.

# Pre-Purchase Counseling

#### Alameda County, Contra Costa County and Monterey County

ECHO Housing assists potential homebuyers by providing one-onone counseling regarding credit counseling, homeownership incentives, home buying opportunities and predatory lending.

# Rental Assistance Program (RAP)

#### Alameda County Only

ECHO Housing assists renters with delinquent rent or security deposit due to a temporary financial set back. RAP helps by arranging repayment between the tenant and property owner.

Assistance is provided as funding becomes available and tenants are eligible.

# Shared Housing/ Homeseeking

#### Livermore and Pleasanton

Shared Housing: ECHO Housing assists with referral and matching services for shared living, supportive services and information and referral.

Homeseeking: ECHO Housing offers basic tips on looking for and finding rentals in the area.